



Committee on Accessible Transportation (CAT)

Business Meeting Minutes

Wednesday, February 15, 2023

9:00 AM – 11:30 AM

WebEx/Virtual Meeting

CAT Members Present:

Jan Campbell
Leon Chavarria
Dave Daley
AJ Earl
Director Keith Edwards
Annadiana Johnson
Diana Keever
Patricia Kepler
Adam Kriss
Barry Lundberg
Kris Meagher
Michael Sandell
Ryan Skelton
Claudia Robertson
Cassie Wilson

Public: Chris Walker
Kathryn Woods, Lisa
Strader (PBOT), Steve
Hext (Broadway Cab)

TriMet Staff & Contractors:

Nick Anderson
Nathan Banks
Joe Camper
Charlie Clark
Tony Clark
Eileen Collins
Mary Hill
Mathew Kintz
Alan Lehto
Jonathan Lewis
Daniel Marchand
Patricia Tezer
Clayton Thompson

CAT Chair Jan Campbell Called the business meeting to order at 9:02

Approval of Agenda: motion – Annadiana Johnson; Second - Claudia Robertson No discussion. No opposition. Motion passes.

Approval of Minutes: motion – Patricia Kepler; seconded Kris Meagher
a. Discussion will be had at Executive committee about minutes format. January minutes were not voted on, and will be pushed to March meeting.
b. Minutes will be discussed at next Executive meeting and voted on in March.

Announcements from Chair

- a. Read all the items in your packet prior to meeting. It is important to keep up to date if you cannot attend.

Nominating Committee Members Needed

- a. Meeting the week of 2/20 to interview applicants
- b. 3-5 Members:
 - i. People planning to run for a leadership position should not be on the nominating committee.
 1. Annadiana Johnson
 2. Adam Kriss
 3. Barry Lundberg
 4. Cassie Wilson
 5. Eileen will Staff
 - ii. Eileen will send applications to committee
 - iii. Will send a slate for Executive positions (Chair, and Member at large). Officers will be nominated after committee nominations.

9:10 B. Staff Updates

Eileen Collins hired as Director, TriMet Accessible Transportation Programs; now Hiring for Service Delivery Manager for LIFT

9:15 C. Public Comment

Chris Walker – Letter to LIFT Customer Service. Wants LIFT to wait more than five minutes once arrived at his pick-up location if he needs to use the restroom.

9:25 D. CAT Committee Issues

Annadiana Johnson - Regarding presentations – make sure colors used in presentations are considering the abilities of people who are color-blind. Several other committee members concurred that this is an on-going issue

Patricia Kepler – Regarding new LIFT buses – make sure heaters are not under the seats to limit where service animals can safely sit, and heaters do not adversely impact customers sitting adjacent to the heater. Dave and Claudia shared additional concerns predicating a need for CAT review of the proposed LIFT buses.

Michael Sandell — Will there be more opportunities for fixed route bus training for CAT feedback? This will be part of the fixed route sub-committee on-going conversations.

Annadiana Johnson, Claudia Robertson and Michael Sandell shared concerns over the naming and marketing of the Honored Citizen fare and the inclusion of low-income fare in the same fare category. The Executive Committee will address in Executive Session on March 7, 2023.

9:48 E. Keith Edwards – Board Update

Director Edwards shared concerns regarding TriMet system elevator access and reliability. He also concurred on the need for better wayfinding. Director Edwards also requested CAT member and public testimony regarding the Proposed Fare Increase at upcoming TriMet Board Meetings.

- **Public Comment**

Kathryn Woods – shared that she was planning to attend the Board meeting and testify as to the need for a low-income fare for LIFT.

Eileen will send all of the TriMet Board Meeting testimony options to the committee.

9:58 F. LIFT Service Report – Eileen Collins and ATP Contractors

Eileen Collins and LIFT contractors shared updates on the increasing service volume at LIFT. Concerns were shared about reductions in the number of LIFT operators and some strategies being employed to entice more applicants.

10:17 G. Fixed Route Service Report – Nathan Banks

Nathan Banks shared slide deck attached in business meeting packet. The Committee was particularly interested in the metrics around the number of mobility devices transported vs. the number that refuse securement (the metrics don't currently capture the complete picture), as well as the metrics regarding pass-ups for service animals versus mobility devices. Additional information was requested regarding on-time performance, and how it is calculated. This topic will be addressed further in the fixed route sub-committee.

10:30 I. TriMet Business Plan – Alan Lehto, Senior Director, Planning, Service Planning and Delivery

The 2024 Business Plan was presented by Alan Lehto. The committee provided feedback on some of the terminology regarding the term “driven by purpose” and asked for more meaningful terminology that would indicate a desire to return ridership to fixed route y making the service more attractive to riders. The committee also requested that large print versions of the business plan continue to be made available, and were also available at local public libraries.

11:00 J. Better Red Project – MAX Service Impacts

Clay Thompson shared screen with slide deck. Attachment G. The Better Red project extends MAX Red Line west to serve 10 more stations and improves schedule reliability for the entire MAX system. The project brings nearly \$100 million in federal funds and creates jobs for the region.

Construction near the Fair Complex/Hillsboro Airport Station and in the Gateway area begins in fall 2021, and at Portland International Airport in early 2022. The new Red Line service in Beaverton and Hillsboro opens in fall 2024.

The committee had questions about the bus bridge route, the communication of the upcoming changes with riders (a brochure is available explaining the changes), as well as available online, media releases and signage at impacted stops.

11:30 K. Meeting adjourned at 11:31
